

RECALL OF GASGAS MC MODELS OF MODEL YEAR 2021: REPLACEMENT OF CHAIN

Valid for all markets

GASGAS recalls GASGAS MC models of model year 2021 to the workshops of authorized GASGAS dealers in order to replace the drive chain due to deviations in manufacturing at our supplier.

A defective drive chain may have been installed in the above models due to deviations in manufacturing at our supplier. This can lead to premature failure of the chain and possible consequential damage. The chain must therefore be replaced on all affected motorcycles.

Customers to whom the affected motorcycles have already been delivered are being personally informed by letter and are asked to immediately contact an authorized GASGAS dealer to arrange an appointment. In addition, customers can check online in the "Service" area on the GASGAS website if their motorcycle is affected by the recall.

The replacement of the chain takes approximately 20 minutes. The replacement of the chain can be carried out by authorized GASGAS dealers only. This replacement of the chain is a free-of-charge service for customers performed under warranty.

